

SHIPPING & DELIVERY

Shipping is ONLY available in Ohio at this time. Sorry we cannot ship to P.O. Boxes, but we will be happy to deliver to rural routes with complete addresses and telephone numbers.

Standard Shipping

Our quality products are individually vacuum-sealed, surrounded by enough dry ice or gel packs to keep them at the desired temperature during transit, and packed into our reusable, insulated freezer totes. These totes then are placed in heavy-duty corrugated cardboard boxes to provide added protection for your items in transit.

Please allow 3-5 business days for processing time in addition to shipping transit times. Marshallville Packing Co. charges rates based on shipping address and total amount of your order before applicable taxes. To estimate shipping cost go to <https://www.theupsstore.com/tools/estimate-shipping-cost>.

Enter Marshville for city and 44675 for the zip code. Under ship from. Enter your information for ship to. Change packaging type to choose your package. Then enter the values from the table below.

If meat weight is	Shipping weight	Length	width	Height
0 lbs. and 5 lbs.	12 lbs.	11	9	7
5.1 lbs. to 10 lbs.	18 lbs.	16	16	16
10.1 lbs. to 10 lbs.	28 lbs.	22	15	16
20.1 lbs. to 93 lbs.	102 lbs.	33	17	

*Packages are shipped via ground services. For expedited shipping, please contact Customer Service at (330) 855-2871 between 8:30 AM and 5 PM EST, and a customer support representative will be able to assist you.

Processing & Delivery Schedule

All orders received by Friday will be processed and shipped out by the following Wednesday.

We ship UPS ground and your order should arrive within 24 hours. Not guaranteed. If you need your order delivered faster please choose from the following options.

Holiday Delivery

For guaranteed holiday delivery, orders must be placed by Noon EST on the dates listed below. We will make every effort to process any specified holiday orders after this date, but cannot guarantee delivery.

Holiday

Order Placement Deadline

Monday, September 4, 2017

Monday, August 28, 2017

Thursday, November 23, 2017

Monday, November 13, 2017

Monday, December 25, 2017

Monday, December 18, 2017

Addresses & Availability

Marshallville Packing Co. offers no guarantee of delivery with incorrect addresses. Please ensure all shipping addresses are correct prior to submitting your order. Packages are clearly marked “perishable” and will expire if not kept cold. It is the responsibility of the consumer to ensure that the contents of the package can be refrigerated promptly upon delivery. Marshallville Packing Co. is not responsible for packages that are lost, stolen, or perish due to the recipient not being available at the time of delivery. It is the buyer’s responsibility to make any special arrangements upon delivery for any order shipped to any apartment address. Typically, UPS will deliver to an apartment lobby. Please note that UPS will deliver to your doorstep with “No Signature Required.”

General Information

Your products should be frozen, partially frozen, or cool to the touch when you open the package. Partially thawed products can be re-frozen. It is the responsibility of the consumer to follow all health and safety guidelines when thawing and handling products.

Packages may contain partially-dissipated dry ice and/or gel packs. This is common in the shipping process. Avoid touching any remaining dry ice with bare skin. You may leave dry ice inside cooler to evaporate or use gloves to remove and dispose of the ice in a well-ventilated outdoor location, safely away from children and pets.

Our products can only be shipped in Ohio at this time.

Pricing

Prices vary per online shop and in store shop. Prices may change at any time.

Return Policy

If for any reason, you are unsatisfied with a product from Marshallville Packing Co., we will replace your product or issue you a refund whichever you prefer. When you order from Marshallville Packing Co. your satisfaction is always unconditionally guaranteed. If you have a problem with an order do not hesitate to call customer service at (330) 855-2871. Normal Business Hours M-F 8:30 AM – 2:30 PM EST.

Or email us at orders@marshallville-meats.com